



SERVICE REQUEST FORM

Guymark UK Limited, St Lukes House, Upper High Street, Cradley Heath, West Midlands, B64 5HX

Service Direct Tel No: 01384 415550 Fax No: 01384 569030

ORGANISATION:

DEPARTMENT:

ADDRESS:

POSTCODE:

CONTACT:

PHONE:

FAX:

EMAIL:

MODEL:

SERIAL NUMBER:

INCLUDED ACCESSORIES: (tick as appropriate)

POWER SUPPLY

HEADPHONES

INSERT PHONES

CONTRA PHONE

TEST CAVITY

BONE CONDUCTOR

CALIBRATION: YES / NO

REPAIR: YES / NO

UKAS CALIBRATION: YES / NO (AUDIOMETERS ONLY)

DETAILED DESCRIPTION OF FAULT:

ANY OTHER COMMENTS / INFORMATION:

PLEASE RETURN THIS FORM PRIOR TO DESPATCH OF YOUR GOODS, VIA EMAIL TO SERVICE@GUYMARK.COM OR VIA FAX TO 01384 410898. PLEASE ALSO ENSURE A COPY OF THIS FORM IS ENCLOSED WITH YOUR DESPATCHED GOODS.

FOR ANY FURTHER ASSISTANCE PLEASE FEEL FREE TO CALL OUR SERVICE TEAM DIRECTLY ON 01384 415550 OR ON OUR MAIN NUMBER 01384 410848.

PLEASE NOTE: THERE WILL BE AN INSPECTION FEE CHARGED (CURRENTLY £70 AND RETURN CARRIAGE OF £25) PLUS VAT FOR ALL EQUIPMENT SENT INTO OUR WORKSHOP FOR A REPAIR ESTIMATE, IF THE REPAIR WORK IS THEN NOT CARRIED OUT.

IMPORTANT: If you are returning a GSI Audera System please ensure you have backed up and archived your Patient Database. Guymark will not accept responsibility for lost information.

